SAVE THE DATE
32ND ANNUAL EDUCATIONAL CONFERENCE &
22ND ANNUAL EVERETT V. FOX STUDENT CASE COMPETITION
OCTOBER 17-20, 2017
GRAND HYATT SAN ANTONIO
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A Publication of the National Association of Health Services Executives
Greetings NASHE Members and Friends:

Summer is upon us, and your association continues to move forward. NAHSE successfully hosted the second annual C-Suite Leadership Experience on May 25-28th at the Hyatt Regency Scottsdale Resort & Spa at the Gainey Ranch, Scottsdale, Arizona.

The theme was “The Black Healthcare Leadership Journey: Being Authentically You”. This theme was positively demonstrated by the exceptional list of speakers including, Hill Harper and our own Lloyd Dean. It was an excellent learning opportunity under a picturesque setting.

NASHE continues to move the goals and objectives forward from the Winter Strategy meeting. To assist the association in moving the agenda forward, we have engaged Al Campbell in a consultative capacity to provide support toward the achievement of these goals. He will provide assistance primarily in the areas of fund development, infrastructure analysis and operational assessment. Please join me in welcoming Al to the team.

Finally, in an effort to continue our advocacy discussion, I must report that the US House of Representatives did approve the American Health Care Act (AHCA) after an initial failure. As previously stated, this law, if fully enacted, would result in the loss of coverage to over 24 million Americans. This law now goes before the Senate, who has taken the opportunity to develop their version with the desired goal of approving it prior to July, 2017. Let us do all that we can to encourage our government to support the care of its citizens and, I encourage us as an association to continue to advocate for those who have no voice.

NAHSE continues to move forward. Let us boldly address the challenges ahead and stay vigilant to our mission of advancing executives of color and supporting the communities that we serve.

Respectfully,

National President

Anthony King, FACHE, MHSA

President’s Welcome

Check www.NAHSE.org

Get updates on local and national issues

The National Association of Health Services Executives newsletter, NAHSE Notes, is published quarterly (Spring, Summer, Fall and Winter) and includes information on the latest regulatory and legislative developments, as well as the quality-improvement and leadership trends that are shaping and influencing the hospital and health system field. Readers get in-depth reporting on the issues and challenges facing hospital and health system leaders today. We make it our job to tell about the great things the organization and Chapters are doing every day to ensure the health of our community.

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If you have any news and updates that you want to share with other members in an upcoming issue, please e-mail your items in Microsoft Word or another compatible format to nahse@NAHSE.org. If you have a graphic or picture that you’d like to include, please send it as a separate file.

www.NAHSE.org

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In the past, NAHSE Notes has included some of the following types of information: Advocacy Issues, Legislative Issues, Promotions, Educational Opportunities, Awards, Achievements, Committee Updates, Journal Submissions, Participations, Business Opportunities, Mentoring Experiences, Workshops.

Next submission deadline:

5:00 p.m., Friday, August 4, 2017
Empowering the Next Generation of Health Care Leaders Today

National Association of Health Services Executives

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The National Association of Health Services Executives is a non-profit association of Black health care executives founded in 1968 for the purpose of promoting the advancement and development of Black health care leaders, and elevating the quality of health care services rendered to minority and underserved communities.

NAHSE NATIONAL 2016 MEETINGS

NAHSE Executive Committee Conference Calls
Tuesday, July 11, 2017
Tuesday, September 12, 2017
Tuesday, October 17, 2017
(during NAHSE Annual Educational Conference in San Antonio, TX)
Tuesday, December 1, 2017
(during NAHSE Leadership Meeting in Orlando, FL)

Annual Leadership Retreat
December 1-3, 2017
Hilton Orlando Lake Buena Vista
Walt Disney World Resort
1751 Hotel Plaza Blvd.
Lake Buena Vista, Florida 32830

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Grand Hyatt San Antonio
San Antonio, Texas

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2017 SPRING ISSUE
January / February / March
Artwork / Materials Deadline
January 27, 2017
Issue Released
March 1st

2017 SUMMER ISSUE
April / May / June
Artwork / Materials Deadline
April 28, 2017
Issue Released
June 1st

2017 FALL ISSUE
July / August / September
Artwork / Materials Deadline
August 4, 2017
Issue Released
September 1st

2017 WINTER ISSUE
October / November / December
Artwork / Materials Deadline
October 27, 2017
Issue Released
December 1st

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Public health experts on a panel in St. Louis Friday admonished Missouri lawmakers for failing to pass a prescription drug monitoring bill during the last legislative session. They also called for more treatment centers.

At least 712 people died after opioid overdoses in the bi-state St. Louis region last year — nearly 200 more than the year before, according to the anti-addiction group NCADA St. Louis. Missouri is the only state without a statewide database.

“It is absolutely cheaper to get high than to use the medications to treat addiction,” said Kendra Holmes, chief operating officer of Affinia Healthcare in St. Louis. "To not have a prescription drug monitoring program in Missouri, and we have an opioid epidemic, does not make sense.”

The panel, convened by the St. Louis chapter of the National Association of Health Services Executives, covered local efforts to prevent the abuse of opioid drugs — heroin, fentanyl and pain pills — as well as racial disparities in treatment. While heroin addiction in the 1970’s was seen as an issue confined to poor, black neighborhoods, the largest cohort of addicts today are young, white men. Meanwhile, public concern — and funding for prevention efforts — has ballooned.

“This data should not be taken to say there is less heroin use in the inner city. It’s just been dwarfed,” said Dr. Ted Cicero, an addiction expert at Washington University in St. Louis.

It’s a welcome development for many in the addiction world, who felt their pleas had fallen on deaf ears for decades.

“Is it fair that we’re finally treating this as a public health problem when a generation of African American families had their doors broken down? No,” said panelist Howard Weissman, executive director of the anti-addiction group NCADA St. Louis. “But we’re hoping this is the tide that rises all ships.”

But there is a long ways to go, said Holmes, the pharmacist. Every two weeks, Affinia’s medication-assisted treatment program provides 20 patients with a daily suboxone prescription to alleviate symptoms of withdrawal. By the end of the 10-day course, just a handful of patients remain.

“With the population we treat, it’s really difficult because they’re going back to the same environment where people are using,” said Holmes, also a pharmacist. “There are treatment centers, but they’re at capacity. More treatment centers in low income areas are necessary and affordable treatment.”

During remarks before the discussion, Missouri Health Director Randall Williams said he will soon release a statewide plan to push naloxone, the overdose antidote, out to first responders.

“In North Carolina when we did that, we had more reversals than deaths,” Williams said, referring to the state where he most recently served as director of health and senior services. Others said there is some hope in the statistics. Eighth graders — the youngest cohort measured by the Monitoring the Future study — are less likely to use drugs other than marijuana at record lows. It’s a sign that the cautionary tale of this generation’s opioid epidemic could prevent future deaths.
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C-SUITE LEADERSHIP EXPERIENCE

The Black Healthcare Leadership Journey:
Being Authentically You

May 25-28, 2017
Hyatt Regency Scottsdale
Resort & Spa at Gainey Ranch
Scottsdale, Arizona
2017 C-SUITE LEADERSHIP EXPERIENCE

Once again, NAHSE held another successful C-Suite Leadership Experience in Scottsdale, AZ. This year’s theme, “The Black Healthcare Leadership Journey: Being Authentically You”, addressed navigating a successful career while maintaining health, committing to a personal mission, and having a purposeful impact on the community.

2017 C-Suite Leadership Experience Attendees

2017 C-Suite Leadership Experience Attendees

Pictured left to right: Anthony King, Denise Brooks-Williams, Juliette Okotie-Eboh, Patricia G. Webb, and Richelle Webb-Dixon

Pictured left to right: Carolyn Caldwell, Pamela Sutton-Wallace, Ebbin Dotson, Ruth Brinkley, and Larry Warren

Pictured left to right: Patricia G. Webb and Lloyd Dean

Pictured: Hill Harper

Pictured: Hill Harper
The NAHSE Baltimore Chapter will continue the tradition of educating, engaging and empowering minority health care professionals at its Regional Mixer, Conference & Gala on August 10 –11 at the Samuel Riggs Alumni Center – University of Maryland, College Park.

“Equity v. Reality: Is All Health Care Created Equal?” will be the theme for this years’ experience, with an agenda focused on providing scholarships, networking opportunities and continued education and learning for participants.

More than 200 diverse health care professionals attended last year’s event entitled, “The Progressive Journey: The Path Towards Population Health”, from over 30 health care organizations, insurers and schools from the east coast. The event provided attendees with the information they needed to be more effective in their careers, address population health opportunities and be innovators in their respective health care fields.

This year’s Opening Mixer will allow participants to network prior to the conference. The health care conference will provide tools that speak to the anticipated changes in the current health care landscape as well as evaluate the downstream impact these efforts will have on all of our communities. The gala will serve as a platform where health care leaders, organizations, and 12 students will be recognized for their amazing accomplishments and contributions made within the Northeast Region.

The NAHSE Baltimore Chapter invites everyone and all organizations to consider supporting and attending the worthwhile event. The aim of the event is to Educate, Engage, & Empower All. With support from everyone, the Chapter will be sure to reach this goal!

For more information, contact, Darren Brownlee, President, NAHSE Baltimore Chapter at dbrownlee@jhmi.edu, www.nahsebaltimore.org, or https://nahseregional2017.eventbrite.com.

Ignite the Night
Opening Mixer
Thursday, August 10, 2017
6pm – 9pm
Samuel Riggs Alumni Center
University of Maryland, College Park
7801 Alumni Dr. College Park, MD 20742

NAHSE Washington Metropolitan Area Chapter Hosted Its Annual Annual Minority C-Suite Executive Roundtable at the Renaissance Hotel

On April 6th, the Washington Metropolitan Area Chapter held its Annual Minority C-Suite Executive Roundtable at the Renaissance Hotel in Washington, DC. The event’s theme “Strategy, Innovation and Diversity in Action” attracted a sold-out crowd to hear a lively discussion among some of healthcare’s luminaries. Panelists included Dr. Norvell Coots of Holy Cross/Trinity Health, Deborah Addo of INOVA, Dr. Trent Haywood of BlueCross Blue Shield Institute, and Manuel Tomas Leon of AHA’s Institute for Diversity in Health Management. There was vigorous discussion around how to align organizations’ missions around diversity initiatives, the importance of mentorship in building the pipeline of diverse leaders, the important role of leadership, and seeing diversity as a strategic imperative.
Intalere, the healthcare industry leader in delivering optimal cost, quality and clinical outcomes, today announced Calvin T. Wright, MHSA, FACHE, has joined the organization as Sr. Vice President, Solutions Management.

In his new role, Wright has primary responsibility for the Intalere Solutions Management function, leading a team through the timely development and completion of all market-facing products to be included in Intalere's vast array of solutions. Wright works closely with internal and external resources to ensure all products conform to Intalere's high standards and serve the specific needs of the company's membership.

“We welcome Calvin’s expertise in leading our efforts to work with our owner Intermountain Healthcare to drive internal savings and commercialize capabilities as identified,” said Julius Heil, president and CEO, Intalere. “We also look forward to his leadership in engaging other opportunities to develop and provide best-of-breed solutions to our members.”

Wright’s extensive supply chain management experience includes multiple leadership positions held at Mercy Health, formerly known as Catholic Health Partners. Most recently, as senior vice president, resource management, Wright helped the company achieve more than $100M in supply, purchased services and real estate savings over a period of three years. As chief resource officer, Wright was recognized for superior performance, including earning the National Association of Health Services Executives (NAHSE) President’s Award. During his tenure as vice president, supply chain management, Wright was recognized as one of the “Top Ten People to Watch” (2010) in the Journal of Healthcare Contracting. Also, notably, as director, supply chain management, he co-founded Catholic Contracting Group, a highly successful purchasing collaborative consisting of five of the largest Catholic health systems in the country.

Wright is actively involved in many state and national organizations and holds officer positions for Lincoln Heights Outreach, Inc., Xavier Health Services Advisory Board and Easter Seals of Tri State. He earned a Bachelor of Business Administration from Middle Tennessee State University and a Master of Health Services Administration from Xavier University.

About Intalere
Intalere’s mission focuses on elevating the operational health of America’s healthcare providers by designing tailored, smart solutions that deliver optimal cost, quality and clinical outcomes. We strive to be the essential partner for operational excellence in healthcare through customized solutions that address customers’ individual needs. We assist our customers in managing their entire spend, providing innovative technologies, products and services, and leveraging the best practices of a provider-led model. As Intalere draws on the power of our owner Intermountain Healthcare’s nationally-recognized supply chain expertise and leadership in technology, process improvement, and evidence-based clinical and business best practices, we are uniquely positioned to be the innovation leader in the healthcare industry. Visit www.intalere.com to learn more.
After attending the annual Women’s Forum at the NAHSE National Conference for a couple of years, Maha Sampath, now President-Elect for the NAHSE Baltimore Chapter, decided to bring such an edifying program to the local level. With that, the inaugural NAHSE Baltimore Chapter Women’s Forum entitled “Heels in the Boardroom: Power, Potential, and Persuasion” was held in April of 2015 under Maha’s leadership.

Women (and men) were invited to enjoy brunch and a panel-style discussion with local health care leaders who happened to be women. The event addressed gender gaps in the boardroom, the idea that femininity should be sacrificed in order to ‘make it,’ and what it meant to be a female leader in a racial minority group. After overwhelmingly positive reviews of the event, the NAHSE Baltimore Chapter knew that it was paramount to continue annual programming for current and aspiring women in leadership.

The 2nd Annual Women’s Forum was no less successful than the first. Led by Wande Kotun, current NAHSE Baltimore Treasurer, the event cleverly coincided with Women’s History Month, and was held in March of 2016. Though year two had a similar panel-discussion format, the panel was intentionally diversified to include professionals who touch health care from philanthropic and entrepreneurial points of view. The event, entitled, “HERStory: Our Version. Our Vision. Our Victories,” allowed attendees to connect on a deeper level, networking and building commonalities through their personal stories. What began as a light Saturday brunch morphed into an intimate discussion among women of different ages, professional levels, and races about common struggles, strengths, and most importantly, stories.

March 25, 2017 marked the third annual event. This year, the planning committee wanted to explore what it truly meant to have “A Seat at the Table.” Anne Palmer, entrepreneur, clarity expert and Amazon best-selling author, joined this year’s attendees to share her strategies on how to understand the unique gifts we possess and bring to the table as well as the basic strategies to get a seat at the ‘right’ table. Following the simple question, “Did you wake up this morning?,” the attendees walked away with a level of introspection, but also tools on finding purpose, vision, and creating a strategy for how to ensure mindful presence at every table.

The inaugural event was only the beginning of what is now an expected, impactful tradition that women in Baltimore and the DMV look forward to each year. We hope that you will join the NAHSE Baltimore Chapter in March 2018 as we continue to Educate, Engage, and Empower our leaders and our community.

The NAHSE St. Louis Chapter partnered with Saint Louis University students and faculty members to create and host a three-part educational seminar in preparation for national health care case competitions. The sessions were held at Saint Louis University during the 2017 spring semester and each session was an hour and a half in length. Faculty and NAHSE St. Louis Chapter members helped students gain a better understanding of how to apply operations, finance, and project management to problems presented in cases. By leveraging the skills of NAHSE members and creating programming that directly promotes the growth of future health care leaders, NAHSE St. Louis was able to introduce over thirty students to NAHSE, the mission and vision lived by our NAHSE members, and many opportunities afforded by securing a student membership and active involvement in the chapter.
Started in 2008 by Dr. Barry Mann, Chief Academic Officer for the Main Line Health System in Wynnewood, PA, the Health Career Academy (HCA) brings to the classroom a team of health care professionals, physicians, public health educators, school administrators, teachers, and students. The mission of the HCA is to provide mentorship, engaging health curriculum, and exposure to health careers to high school students from low-income, underrepresented minority communities.

This past year, the Delaware Valley Chapter of NAHSE DVC Chapter collaborated with the HCA to expose Philadelphia-area high schoolers to the diversity of careers in health care administration. NAHSE-DVC supports the HCA by adding brilliant health care administrators and health care management professionals who build on the academy’s existing diversity of knowledge and expertise. At the Philadelphia level, volunteer medical students from four local medical schools lead the HCA curriculum for 10th, 11th and 12th grade. NAHSE DVC volunteers emphasized the value of college education and the importance of professionalism, personal development and networking. Annually, the HCA’s culminating program features student presentations and live skits on the health care topics affecting school-aged children and the larger community.

The HCA has now successfully expanded to 10 US cities, including Philadelphia, Atlanta, Houston, Austin, Oakland, Durham, Boston, Chicago, Los Angeles, and Gwinnett County. If a NAHSE Chapter would like to partner with a local arm of the HCA, send an email to infonahse@gmail.com for more information.
A special congratulations goes out to the winning team from the NAHSE Washington Metropolitan Area Chapter’s Inaugural Healthcare Innovation Competition. The team included Elizabeth Inyang, Trang Vu, and Grace Lacayo, all masters students in the Health Systems Administration program at Georgetown University.

Their winning solution? A software system to automatically flag, track, and manage ‘frequent flyer’ patients to emergency departments. The system would integrate with any major electronic health record and collect patient data to help manage the care of repeat patient visitors.

The Chapter sends congratulations to a talented group of students and future healthcare leaders.


NAHSE members took the opportunity to discuss concerns regarding the repeal of the Affordable Care Act, the opioid crisis and its impact on communities of color, and funding for safety-net hospitals that provide access to quality healthcare services in underserved communities.

Hill Day was spearheaded by health law attorney Stephanie D. Willis, NAHSE-WMAC’s Law & Public Policy Committee Chair.
Keeping black health executives in St. Louis
Reprinted with the permission by Chris King, The St. Louis American, May 18, 2017

The St. Louis Chapter of the National Association of Health Services Executives (NAHSE) has a long game — they are trying to improve health equity in the region by helping to attract, support and retain black health professionals — but, in the short term, the group has a health disparities symposium it wants the community to attend.

The St. Louis Chapter of NAHSE will present its 5th annual Health Disparities Symposium, “Opioid Epidemic: A Community Based Approach to Curtailing Supply & Demand,” 7:30-9 a.m. Friday, June 9 at BJC Learning Institute (Lower Level Auditorium), 8300 Eager Rd.

The keynote will be delivered by Theodore J. Cicero, professor of psychiatry at the Washington University School of Medicine. Panelists include Kendra Holmes, chief operating officer, Affinia Healthcare; Daniel Isom II, endowed professor of policing and the community at University of Missouri-St. Louis; state Rep. Cora Faith Walker (D-Ferguson); and Howard Weissman, executive director of NCADA, which works to reduce or prevent the harms of alcohol and other drug use through education, intervention and advocacy.

April Mickens Jolly, communications chair for the chapter (and program manager for Barnes-Jewish Hospital’s Comprehensive Stroke Center), said that opioid addiction may be getting more attention now that more white people are effected, but the health crisis still has a disparate impact by race.

“It’s an American problem, not relegated to certain demographics, but it does have a disparate impact depending on where you live and what resources are available to you,” Mickens Jolly said. “If you live in a neighborhood with no access to rehabilitation, or to care in general, who exactly would help you to overcome this battle?”

The symposium is free and open to the public, but the 60 members of the St. Louis Chapter of NAHSE could themselves confront the crisis from just about every angle.

“Our membership includes the leadership of hospitals, health centers, professors, vendors, consultants,” Mickens Jolly said. “If it touches health care, someone in NAHSE does that.”

Chapter President Carmel Hannah, who is manager for diversity and inclusion in Barnes-Jewish Hospital’s Center for Diversity and Cultural Competence, acknowledged that the chapter membership number of 60 is modest in itself. But she pointed out that the chapter was reinstated in 2011 (after being founded in 1993 and lapsing some time before 1998), is the fastest-growing chapter among 28 nationwide and was named the 2015 Chapter of the Year by the national association. The current national president is Anthony King, CEO and executive director of the Wellness Plan in Detroit.

The St. Louis Chapter was rechartered with seed funding from regional powerhouses in the health field — BJC HealthCare, Washington University School of Medicine, Barnes-Jewish Hospital and St. Louis Children’s Hospital — “because they could see our vision and the need for our group to thrive,” Mickens Jolly said.

That mission, according to the national association, is “promoting the advancement and development of black health care leaders and elevating the quality of health care services rendered to minority and underserved communities.”

“Our mission is not limited to patient care,” Hannah said. “In any situation where anyone is seeking health resources, we want a seat at the table. Our question is always is: Do we have the right individuals in the room to communicate the needs the patient has and the challenges that person faces in receiving resources?”

To have “the right individuals in the room,” they need to be in the region. As black professionals transplanted to St. Louis, a region often criticized by transplants for its insularity and diffidence towards newcomers, Hannah and Mickens Jolly see their chapter as a network that can bring new executives to St. Louis and help keep them here.

“Whenever we hear an institution is having trouble finding diverse candidates, we want to know, ‘Who did you ask? Where are you looking?’” Mickens Jolly said. “NAHSE can fill a void. We can spread the word. We’d love to get to the day where we no longer hear, ‘We just can’t find a diverse pool of leadership candidates.’ We know we’re here. You just need to connect.”

Once a black health executive gets here – Rick Stevens, the relatively new president of Christian Hospital is one newcomer to the local NAHSE chapter – the NAHSE network can help to keep them here.

“We are a support system when leaders come here,” Hannah said. “We give them a safe place for conversations you can’t always have at work. We invite provocative questions. We want people to ask questions specifically as a health administrator who is a person of color. We want to keep people here.”

These two black professional transplants want to stay here now – which is not how they always have felt. Mickens Jolly is in her second stint in St. Louis, after not enjoying her first stay and leaving as fast as she could. She then followed her husband, whom she met as an undergraduate at Washington University, after he received an attractive position here.

“It’s really an exciting time to live here,” Mickens Jolly said. “It’s an exciting place to be. I feel like we can make some progress here. Collective action can change things. I didn’t feel that way when I was at Wash. U.”

“We’re making an investment in how we want the community to look,” Hannah said. “It might not look the way you want it to look, but we want the future to look different than it looks today.”
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4th Annual Second Look for Minority Scholars in Medicine Program
hosted by the NAHSE Greater Denver Chapter, partnered with the University of Colorado School of Medicine (UCSOM)
Submitted by the NAHSE Greater Denver Chapter

On February 2, 2017, the NAHSE Greater Denver Chapter partnered with several healthcare organizations including the University of Colorado School of Medicine (UCSOM) to host a reception at the Blair Caldwell African American Library.

The goal was to support the School of Medicine’s commitment to training a diverse physician workforce. Each department hosted minority candidates for a return visit to the individual programs.

Over 100 attendees joined prospective medical residents, hosted by Dr. Shanta M. Zimmer, Associate Dean for Diversity and Inclusion, at UCSOM.

Tony Jones, FACHE, Interim Executive VP of Operations at Catholic Health Initiatives
served as a guest speaker and presented “Leading A Hospital Turnaround: A Prescription for Success” at the Chapter’s meeting
Submitted by the NAHSE Greater Denver Chapter

On March 16, 2017, the NAHSE Greater Denver Chapter held its meeting at the Catholic Health Initiatives (CHI) headquarters in Englewood, CO. Tony Jones, FACHE, Interim Executive VP of Operations at Catholic Health Initiatives, served as a guest speaker and presented “Leading A Hospital Turnaround: A Prescription for Success”. Tony shared his expertise and knowledge of navigating hospitals and health systems from financial turmoil to success as well as advice to leaders and managers.

During the Chapter meeting, J. J Rams of Haselden Construction was recognized for his company’s support to the NAHSE Greater Denver Chapter by hosting membership and social events in their hospitality suite during the Denver Nuggets basketball games. Haselden has been an institutional member of NAHSE since 2014.

Also during the meeting, Patrick Green, FACHE, NAHSE Greater Denver immediate past president, was acknowledged for his contributions and leadership as chapter president at the March 22nd Denver Nuggets game.

CAHE, HFMA, and NAHSE Greater Denver Chapter hosted
partnered to host the annual Student Professional Night
Submitted by the NAHSE Greater Denver Chapter

On May 18, 2017, the Colorado Association of Healthcare Executives (CAHE), Healthcare Financial Management Association (HFMA) Colorado and NAHSE-Greater Denver Chapter partnered to host the annual Student Professional Night at the Nighthorse Campbell Building on the University of Colorado Anschutz Medical Campus. The event was attended by 25 graduate students pursuing MHA/MBA degrees from local colleges and universities.
NAHSE St. Louis Chapter Holds 2nd Annual Administrative Fellowship Dinner at SqWires Restaurant and Annex
Submitted by the NAHSE St. Louis Chapter

On April 27, 2017, the NAHSE St. Louis Chapter held its 2nd Annual Administrative Fellowship Dinner at SqWires Restaurant and Annex. Connecting at the student level is important to the Chapter and this event is the Chapter’s marquee event for making this connection. The purpose of this event was to provide students with valuable insight into administrative fellowships in how to effectively approach the opportunity so they get the most out of their experience.

Insight was provided at two levels: current/former fellows and administrative fellowship preceptors including Rick Stanton, Associate Vice Chancellor, Washington University School of Medicine and Rick Majzun, Vice President, Operations, St. Louis Children’s Hospital and Vice President, Women and Infants, Barnes-Jewish Hospital. Students not only had the opportunity to learn from current preceptors and those who have experienced interest in a fellowship, they also had the opportunity to network with each other and build new relationships.

The event held over 60 attendees, 45 of which were student attendees and represented various degrees including MHA, MPH, and MBA students. Universities represented included Washington University, Harris-Stowe State University, St. Louis University, University of Missouri-St. Louis, and Lindenwood University.
The Kansas City Public Library is unveiling a special new collection donated by former Truman Medical Centers CEO John W. Bluford—personal papers and other effects reflecting his contributions over a more than four-decade career to the American healthcare system. The materials, dating from the 1970s through this year, are part of the Library’s Missouri Valley Special Collections, housed in the downtown Central Library’s fifth-floor Missouri Valley Room. Ranging from reports and case studies to correspondence, photographs, newspaper and magazine articles, awards, and ephemera, the items chronicle Bluford’s early work in healthcare in Chicago and Minneapolis, his transition to Kansas City and Truman Medical Centers, his retirement nearly three years ago, and a legacy that continues to grow. He currently serves as president of the Bluford Healthcare Leadership Institute, which he founded in 2013 to recruit and prepare minority college students for executive careers in healthcare.

“My hope,” Bluford says, “is that by offering exposure to these creative programs, others will be inspired to ‘think outside of the bed’ and explore innovation in healthcare and inspire the future of others.”

Missouri Valley Special Collections Manager Jeremy Drouin welcomes the gift. “Often the papers of many important individuals and institutions are lost to history because they never find their way to a library or archives,” he says. “We are grateful to Mr. Bluford and the Bluford Healthcare Leadership Institute for entrusting us with his professional papers, ensuring that they are preserved and available to future generations of scholars.”

Bluford led Truman Medical Centers for 15 years and now serves as president emeritus, earned national acclaim for the transformation of an urban hospital into one of the premier healthcare facilities in Kansas City. Under his watch, the not-for-profit system increased annual net revenue by $283 million and invested more than $400 million in capital improvements and technology. Bluford oversaw enhancements to cardiology, radiology, emergency, diabetes, and operating facilities at Truman’s downtown Hospital Hill location. Improvements at its Lakewood hospital include a new outpatient surgery center, additional inpatient beds, and a new emergency department and birthing center.

His civic contributions also are noteworthy: a year as chairman of the Greater Kansas City Chamber of Commerce, his support through Truman of a proposed grocery store in the “food desert” neighborhood around 27th and Troost, and his creation of the Bluford Healthcare Leadership Institute. Bluford is past chairman of the American Hospital Association, the National Association of Public Hospitals, and the Missouri Hospital Association, and was recognized by Modern Healthcare magazine as one of the most influential people in his field.

The donation of his collection to the Kansas City Public Library “will offer broad exposure of its content to members of our community,” he says. “The projects exhibited have had an impact on our community members. ... I am hopeful that those viewing the collection will be encouraged to make an impact on the lives of others, as well.”
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NAHSE Members and Friends,
It is such a pleasure to share great news of our members with you...

Cynthia Washington
Interim AHA Institute for Diversity President
American Hospital Association has appointed Cynthia Washington to serve as interim IFD President. Her appointment is effective Tuesday, May 23, 2017.

Cynthia has been working closely with the Institute for many years in her role in Member Relations collaborating with emerging leaders across the field. Most recently, Cynthia has played an integral role in the AHA’s partnership with the National Urban League.

James “Jay” L. Robinson III, PsyD
President
Presence Saint Joseph Hospital-Chicago
Presence Health, the largest Catholic health care system in Illinois, today announced the appointment of James “Jay” L. Robinson III, PsyD, as the new President of Presence Saint Joseph Hospital-Chicago (PSJH-C).

Robinson has 20-plus years of experience as a leader in hospital administration and clinical operations. In his most recent position, Robinson was Senior Vice President/CEO at Methodist South Hospital, a 145-bed community hospital in Memphis, Tenn. that is part of Methodist Le Bonheur Healthcare System. While there he improved associate satisfaction to the 98th percentile, improved patient satisfaction by 9 percent and decreased the readmission rate by 12 percent.

Prior to this role, Robinson was CEO/Medical Center Director at the Memphis Veterans Affairs Medical Center (VAMC) in Memphis, Tenn.

The VAMC is a 244-bed tertiary care teaching facility with a budget of $415 million that serves more than 55,000 veterans per year. While there, he implemented an alternative dispute resolution process, realized 5 percent growth in volume and improved veteran and employee satisfaction.

Robinson previously served as CEO/Medical Center Director at Carl Vinson Veteran Affairs Medical Center (VAMC), a 340-bed medical/surgical facility, in Dublin, Ga. From 2001 to 2004, Robinson held the position of Chief, Mental Health and Behavioral Sciences, at Salisbury Veteran Affairs Medical Center (VAMC) in Salisbury, N.C. Robinson earned a Bachelor of Arts in psychology at University of Georgia in Athens, Ga., and a Doctor of Psychology at Virginia Consortium for Professional Psychology in Norfolk, Va. He is also a member of the American College of Healthcare Executives and National Association of Health Care Service Executives. Robinson joins Presence Health on Monday, June 12, 2017 succeeding PSJH-C Interim President Martin Judd.

About Presence Saint Joseph Hospital-Chicago
Presence Saint Joseph Hospital is an award-winning academic medical center on Chicago’s north side overlooking the shores of Lake Michigan and Lincoln Park. Established in 1868, Presence Saint Joseph has grown with the community and is known for advanced care in cardiology, headache, cancer care, cardiac care, minimally invasive surgery, plastic surgery, neonatal care and treatment of HIV and its complications. Dedicated to delivering an exceptional patient experience, Presence Saint Joseph is recognized as one of the best hospitals in Chicago by U.S. News & World Report, is “A” rated by The Leapfrog Group and was Chicago’s only 2014 Truven Health Top 50 Cardiovascular Hospital.

About Presence Health
Presence Health is the largest Catholic health system in Illinois, serving over 4 million people in 11 counties. With over 150 sites of compassionate care including 12 hospitals, over 17,000 associates and more than 4,000 medical professionals, Presence Health has annual revenue of $2.6 billion.

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